

FLEXIBLE SOFTWARE SOLUTIONS FOR THE AFTERMARKET DISTRIBUTION INDUSTRY



Vehicle Shop Service & Repair OVERVIEW

Profit by Intention

**Industry-rich
Functionality**

**Customer Vehicle
Database**

**Multiple Shop
Operations Visibility
per Work Order**

**Fast Accurate Repair
and Service Quotes**

**Mixed Flat Rate and
T&M Billing Methods**

**Scheduling and Work
Order Release Triggers**

**Fully interfaced with
parts inventory**

**Efficient Bar Code
Capture of Parts and
Labor**

**Permanent Service
History Maintained**

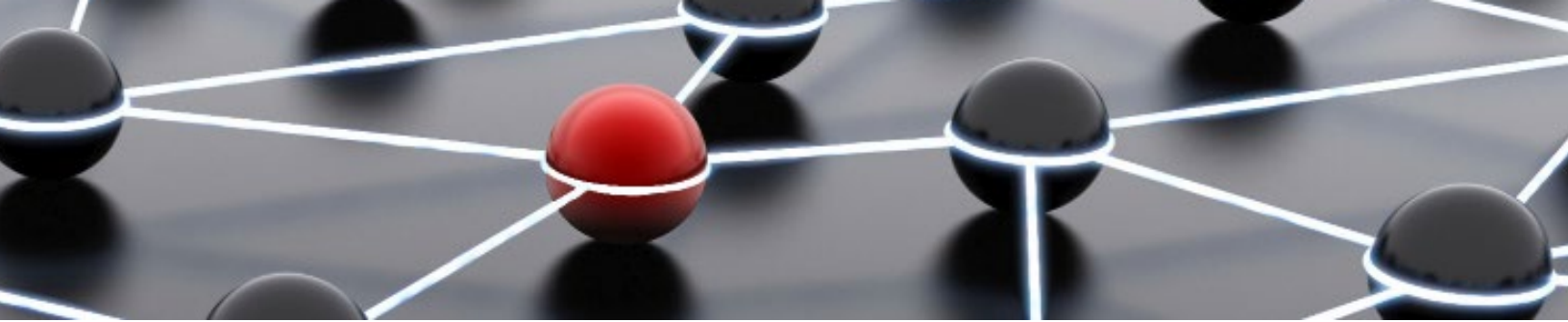
How much profit your business is making might be the most important number you'll ever want to know as a business owner. How to be more profitable is the most important goal your business will ever target and we can help!

Often the aftermarket distribution companies compliment their revenue and profits with vehicle shop service and repair facilities. To support these type of operations AutoPower provides comprehensive shop service applications which are fully integrated into the Inventory, Purchasing, Sales and G/L modules.



The AutoPower Heavy Duty Service and Repair module provide the tools to manage both the one-off drive-in business work and the lucrative longer-term fleet service contracts. The Service and Repair Module is designed to enhance productivity and efficiency by streamlining your shop processes with:

- Work Order (WO) Entry
- Job Estimates
- Scheduling
- WO Job Status Board
- Multiple Job Operations per WO
- Complaint Cause Correction (C-C-C) Recording
- WO Estimate to WO WIP Release Process
- Part Entry Fully Integrated with Inventory
 - Kitting
 - Hose Builder
 - Drive Shaft Builder
- Scan Parts on a WO
- Labor Scanning
- Warranty Policy Administration
- Late Work Order Alerts



AutoPower Heavy Duty Service and Repair module drive profitability by automating repair processes from the beginning of the repair process to invoicing the customer.

Complaint, Cause and Correction (C-C-C)

unlimited content input provides service writers the ability to document the customer's concerns, the work recommend, evaluations or diagnosis determined during the work order process.

Entering the Work Order is fully integrated within AutoPower's powerful Order Entry system.

Job Estimates are easily established based on customer vehicle information repair request. Work Order repair descriptions with Parts and Labor estimates are detailed in a quote format easily printed, faxed or emailed to the customer. Once approved quotes become active work orders ready for scheduling.

Job Scheduling and Releasing the Work Orders can be triggered based on technician and facility availability.

Late Work Order Alerts can be used to notify supervisors of work flow issues in the shop.

Labor Productivity Analysis provides insight into shop personnel performance and profitability across job functions and the type of work performed.

Labor Scanning Stations capture service personnel work order time using Bar Code Technology strategically located in the service and repair facility.

Multiple Job Operations within a single work order can be assigned.

Parts can be entered manually into the work order or more efficiently captured with the use of Bar Code Technology. Scanning is a proven way to accurately identify the part number added to the shop job.

Vehicle Database keeps customer vehicle details and establish PM and DOT dates and past repair history.

Warranty Claims are managed from start to finish within the context of the original work order's warranty policy documentation.

Warranty Policy for each WO Job Operation can be assigned based on a master warranty library.

Work Order History is established with each work order and is perpetually available for recall, display and reprint. The work order history file can be used as the basis for accurately quoting like or similar work orders.

Work Order Reports display shop activity, revenue and profits. These track key performance indicators encompassing overall performance, personnel productivity and profitability based on the type of work performance.



AutoPower Corporation

800-229-2881

www.autopower.com

info@autopower.com